# The Glenfield Surgery

## Patient Participation Group



## Welcome to the December 2017 edition of the PPG Newsletter



The Doctors, staff and PPG at the Glenfield Surgery would like to wish all patients a very enjoyable Christmas and a Happy and **Healthy** New Year.

The surgery will close at 6pm on Friday 22<sup>nd</sup> December and re-open at 8:30am on Wednesday 27<sup>th</sup> December for Christmas, and close on Friday 29<sup>th</sup> December at 6pm and re-open on Tuesday 2<sup>nd</sup> January 2018 for New Year.

### Ben Addison – Integrated Care Worker

Ben's role is to provide support and advice to patients aged 65 and over who may be struggling in areas of day to day living, He will be able to help patients if they are in need of any assistance with home care, finance's, needing a carer etc. Ben will be at the surgery every Thursday. He will have a clinic in the morning and do home visits in the afternoon. Ben has over 13 years' experience in Social Services and working with patients who have learning disabilities.

**Mental Health Facilitator** – Pauline Bee, MH Nurse is joining us on the 4<sup>th</sup> January and every Tuesday and Thursday afternoons going forward. With the NHS putting more emphasis on mental health awareness and treatment, this is seen as an important role for the Practice.

Dr P Jordan re-joined us the 6<sup>th</sup> December as a ST2 Registrar up until February then he will become a ST3 (final year) for a further 12 months with us. We wish Pauline and Dr Jordan every success with us.

#### **Osteopathy Services**

Spinal Health Clinics, a private osteopathy service, has a consulting room at the surgery on Monday, Wednesday and Friday. The service at Glenfield is run by Dhruve Shikotra and specialises in neck, back and joint problems. Feedback on the service has been very positive. As this is a private practice, the GPs are not permitted to recommend a specific osteopath, but if they mention that osteopathy many be a suitable course of treatment then you may wish to contact Dhruve on 07956 231587 to discuss your options. The comments made in this section on osteopathy are those expressed by the editor of the newsletter.

USEFUL CONTACT DETAILS				
Glenfield Surgery	tel:	0116 2333600	Website:	www.theglenfieldsurgery.co.uk
Out of Hours GP service NHS111 Advice 24/7	tel: tel:			
Glenfield Pharmacy Morningside Pharmacy		01162876167 0116 2332713		www.glenfieldpharmacy.co.uk glenfield@morningsidepharmacy.co.uk
Patient Participation Group			email:	glenfieldsurgeryppg@outlook.com
Spinal Health Clinics (private Osteopathy service) tel: 07956 231587				